

Quality Policy

Valid for Belimed AG and its affiliated companies

The Belimed Group Management is responsible for quality. It is responsible for the organization's commitment to product and service quality. Our quality policy is in accordance with the company's principles and strategy.

Belimed positions itself as a quality leader - we are committed to:

- Customer satisfaction with reliable, safe, efficient, user-friendly and environmentally friendly solutions with high customer benefits and an attractive "Total Cost of Ownership".
- Satisfied employees and stakeholders

Our quality principles are:

- Understanding and meeting customer requirements
- Safe products and services
- Error-free and on-schedule deliveries - first time right
- Cost reduction through error avoidance
- Safe and healthy working environment and satisfied employees
- Compliance with applicable directives, laws and standards

To achieve this, we act according to defined and documented process and product specifications and continuously improve our processes, products and services:

- The quality policy is periodically checked for compliance with the corporate principles and corporate strategy.
- We select committed and qualified employees who support our strategy and our quality policy. Employees are trained in the processes relevant to them in accordance with requirements and responsibilities. Uncertainties are cleared up by increasing transparency, simplifying processes, and clarifying responsibilities.
- Belimed sets goals, measures the degree of achievement, and initiates necessary improvements.
- The safety and satisfaction of our employees at their workplaces is the highest priority.
- Every employee is obliged to comply with process and product specifications, to identify safety risks and improvement potential with regard to quality and effectiveness, and to initiate and implement improvement measures.
- In the case of complaints and deviations, the willingness of every employee to react is high, so that the problem can be resolved quickly and to the satisfaction of the customer. We analyze the cause and take measures to avoid repetition.
- Any safety risks associated with the use of our products shall be identified at an early stage, and preventive or corrective measures given priority.
- The relationship between Belimed, suppliers and contractors will be developed in a manner that is leading-edge for all, with consistent compliance with requirements.

Management is committed to providing the necessary resources.

The Group Management, each manager and each employee commit themselves to align their daily actions with the quality policy outlined above. The essential factor in the implementation of the quality policy is the example set by management.

Belimed nominates a representative of the top management.

The managing director grants him all the necessary powers and authority required to introduce, maintain, monitor, and correct these quality principles and the management system. The representative shall report regularly on the effectiveness of the existing management system.

Zug, January 01, 2025



Alessandro Caprara

CEO